

ORDINANCE 2025-03

THIS ORDINANCE OF THE DELAWARE COUNTY REGIONAL WASTEWATER DISTRICT, CREATING AN ACTIVE PLAN TO HANDLE SHUT-OFF PROCEDURES FOR DELINQUENT ACCOUNTS

WHEREAS, the Delaware County Regional Wastewater Board of Trustees (hereinafter referred to as “DCRWD”) has determined that there is not a clear policy in place as it relates to shut-off procedures for customers and the process by which the Board may handle those accounts; and

WHEREAS, pursuant to Indiana Code §13-26-5-4, the DCRWD desires to create a policy for handling matters such as but not limited to hardships, customers in hospitals and rehabilitation facilities, customers with long term illnesses, customers with special circumstances related to fixed income, and customers not living in the residence.

NOW, THEREFORE, BE IT HEREBY ORDAINED BY THE BOARD OF TRUSTEES OF THE DELAWARE COUNTY REGIONAL WASTEWATER DISTRICT, THAT:

SECTION 1: Pursuant to Indiana Code §13-26-5-4, there is hereby created a policy for shut-off procedures for accounts. Customers wishing to have their situation evaluated shall attend a monthly meeting and present their case to the Board.

SECTION 2: The determination to grant a shut-off for a property shall be on a case-by-case basis. Final decision shall be by Board approval by a majority vote.

SECTION 3: The Board may grant a shut-off for a property for matters such as but not limited to hardships, customers in hospitals and rehabilitation facilities, customers with long term illnesses, customers with special circumstances related to fixed income, and customers not living in the residence.

SECTION 4: DCRWD can only shut off a property if a shut off valve and T are currently in place on the property.

SECTION 5: This ordinance shall become effective on the date of passage.

PASSED AND ADOPTED BY THE BOARD OF TRUSTEES OF DELAWARE COUNTY REGIONAL WASTEWATER DISTRICT ON THIS 4 DAY OF ~~DECEMBER, 2025~~ March, 2026



Bill Walters, President

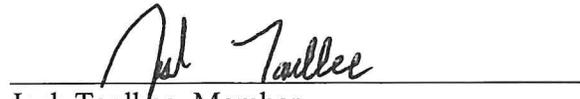


Jo Boyce, Secretary


Ray Maynard, Vice President


Pete Olson, Treasurer

Ron Hensley, Member


Josh Taulbee, Member


Brenda Ragland, Member
JASON BROOKS